

# TRAVEL VOUCHER - Valencian Community

Hotel Ábaco Altea, among the hotels for the travel voucher of the Valencian Region

## How do I redeem my BONO ÁBACO?

Thank you very much for considering Hotel Abaco Altea as your boutique hotel to enjoy the BONUS TRAVEL in the Valencian Community.

Take advantage and choose your ideal stay in one of the charming hotels with the travel voucher of the Valencian Community, our charming hotel has everything you need so that we can make your getaway an unforgettable experience.

You can contact us and we can inform you whenever you need it 966 88 25 00 or send us an email [abaco@hotelabaco.es](mailto:abaco@hotelabaco.es)

However, if you want to get a head start on what we will need to manage your Comunidad Valenciana travel voucher, we recommend the following steps:

**1. Visit our website:** We have 17 different rooms, each with unique details and varied prices, perfect to take advantage of your Altea voucher.

- **Availability:** Enter the dates of interest in the availability window and you will get all the rooms that are available.
- **Get to know the rooms:** If you are still not clear about the dates, you can go to the Rooms section and you will see by category images and descriptions of each of our rooms. Write down the names of your favorite rooms and let us know in the e mail.

**2. Send us an email with the following information:**

Name of the room you liked.

Send us the number and expiration date of your travel voucher (example: BONOCV23\_123454ncnd ).

Dates of interest

Photo of your ID card where the address is reflected.

Phone number to contact you

Visit the sections of CAPRICHOS y WELLNESS in case there are any additional details you would like to include (not alcohol).

**3. Confirmation:** Once we review the request, we will contact you to confirm everything before redeeming the reservation. We will take the opportunity to ask you for a credit/debit card as a guarantee and to make the payment. 5 days before arrival of the corresponding part due to us.

**4. Redemption:** We will proceed with the redemption on the Comunidad Valenciana travel voucher extranet, and you will receive an email from them as a reference.

**5. Cancellation/change policy:** We remind you that no refunds or changes are allowed if you modify or cancel your reservation within 5 days of the scheduled arrival of your reservation.

Thank you very much again for trusting us, one of the hotels with travel vouchers in the Valencian Community. Make your reservation and we will take care of the rest.

Ábaco Hotel Team